

GRAND TRAVERSE COUNTY 911 BOARD OF DIRECTORS

Meeting Minutes: December 20th, 2018

Commission Chambers Governmental Center

PRESENT:

Carol Crawford  
Chris Clark  
Chief Andy Down  
Gregg Bird  
Jason Torrey  
Chief Jim Tuller  
Tim Newton

AGENCY:

G.T County Board of Commissioners  
G.T. County Sheriff's Department  
Grand Traverse Township Fire Services  
G.T. County Emergency Management  
GT 911/Central Dispatch  
Traverse City Fire Department  
North Flight EMS

ABSENT:

Sgt. John Schneider  
Chief Jeff O'Brien  
Chief Pat Parker

Michigan State Police  
Traverse City Police Department  
G.T. Metro Fire Department

OTHERS IN ATTENDANCE:

Leah Hornacek  
Bill Parker  
Joseph Miller  
Brandon Flynn  
Steve Apostal  
Fred Gilstorff

GT 911/Central Dispatch  
Blair/Paradise Township Emergency Services  
Central Dispatch  
Whitewater Twp. Fire Department  
G.T. Metro Fire Department  
Peninsula Twp. Fire Department

**Call to order**

Vice-Chair Tuller called meeting to order at 10:00am. A quorum was present.

**Approval of Agenda**

Meeting agenda was approved without objection.

## **Approval of Minutes**

Motion by Gilstorff to approve the minutes as submitted, supported by Newton. Motion passed.

## **Directors Report:**

Director Jason Torrey provided the following report:

- Central Dispatch is still fully staffed.
- Our 2 newest dispatchers are fully trained and working independently, they will be eligible for overtime rotation beginning January.

## **SUBCOMMITTEE REPORTS:**

### **Technical Subcommittee**

No report.

### **Law Enforcement Subcommittee**

No report.

### **Fire and EMS Subcommittee**

No Report.

## **Old Business:**

- CAD Enterprise update – The move to CAD Enterprise is still on schedule with a go live date of January 15, 2019. This will include mobile CAD. The mobile CAD computers will need a configuration update to work with the new CAD. Torrey will send out details, coordinate with Torrey to schedule time for the update.  
Dispatch training for the new CAD will be the week prior to go live date.  
Web CAD Monitoring/Crew Force App – Both Web CAD Monitoring and Crew Force have been approved by the County Board. They will need to be integrated into the new CAD system. Torrey currently has commitment for over 30 licenses. Torrey will have to assign the proper credentials to each license. This should be set up and operational by the end of January.

## **New Business:**

- Rapid SOS Location Accuracy Demo – When there is a 911 call placed, dispatch gets a blue halo of accuracy. Now available through Smart 911 is enhanced accuracy which creates a green halo. The Smart 911 accuracy is derived from the handset itself and gives a much smaller area for more precise location. 2 examples given.
- Proximity Dispatch for Fire – Demo – 5 of 7 surrounding counties were added to our Dispatch map with ability to GEO verify via Centerline (Road) layer. With this added, proximity dispatch from surrounding county fire departments is possible. 2 examples were given.

- 911 Authority – Torrey submitted letter to members outlining the differences of what we have today vs a Dispatch Authority. Torrey advised that his opinion is that what we currently works well and we have a supportive County Board. Clark advised that in the past when he investigated the possibility of moving to a Dispatch Authority, he did not see any benefit to change. Torrey advised he would like to close the discussion of moving to an Authority so that this board can move forward with new projects, such as the new 911 surcharge coming in 2020. No objections.
- Back up PSAP Agreement – Torrey advised that we currently have an intergovernmental agreement with CCE and have since added Kalkaska and Antrim counties. Torrey is working on a more in depth comprehensive plan with CCE in case our dispatch needed to evacuate or our system is somehow compromised. The comprehensive plan would outline how these circumstances are managed. Torrey would like a motion to be able to present it to the County Board for approval in January. Motion was made by Crawford, supported by Down. Motion passed.
- 2019 Meeting Schedule – Draft schedule was submitted to members of the group. The schedule was adopted. Torrey will get with Deb from LEPC to iron out a potential conflict of the December 2019 meeting.

#### **Round Table:**

- B. Parker – MABAS – Parker advised that CCE was the dispatch center for MABAS. He advised that MABAS is looking to move out of CCE and it makes sense that Grand Traverse County Central Dispatch become the new dispatch center for MABAS. MABAS is for MAJOR events, it is a failsafe so that in the case of a largescale emergency, we have resources to call upon. Torrey advised that G.T. Central Dispatch already handles communications for Code Red, etc. and this would make sense to take on MABAS.
- Crawford was recognized for her service and support.

**Meeting adjourned at 10:35 AM.**