

GRAND TRAVERSE COUNTY Administration/Board of Commissioners

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Grand Traverse County provides mandated and necessary services that ensure safety and add value to our community.

FOR IMMEDIATE RELEASE

New Grand Traverse 911 Director Named

November 24, 2015

Traverse City – Starting December 1, 2015, Grand Traverse 911 will have a new Director. Jason Torrey, who has been Acting Director of the department since early 2015, was recently appointed to the position by County Administrator Tom Menzel.

"Jason has successfully fulfilled the managerial responsibilities for County Dispatch as Acting Director for the past eight months, and has proven himself many times over, so this was a very easy decision to make," said Menzel.

Torrey was hired by Grand Traverse County in 1997 to work in the Central Records Division of the Sheriff's Office. The following year, he moved into a 911 Dispatcher position, was promoted to Dispatcher Supervisor in 2001, and became Deputy Director of Grand Traverse 911 eight years ago.

Torrey plays several key roles in the 911 Dispatcher department, including facilitating the "Communications Training Officer" program, developing personnel, providing public education, and planning and implementing 911 radio and technology enhancements. "I am excited to work with our staff in my new capacity as director," said Torrey. "Our staff works hard to serve the county, and I am honored to be chosen to officially lead the department's efforts."

An active member of the Association of Public-Safety Communications Officials (APCO), the Michigan Communication Directors Association (MCDA), and the National Emergency Number Association (NENA), Torrey also has served in the United States Marine Corps. He has an Associate in General Studies degree from Northwestern Michigan College, and is currently designated by the NENA Institute as an Emergency Number Professional (ENP).

Torrey and several of his coworkers recently received the prestigious APCO "Public Safety Communications Team" annual award for their outstanding collaborative efforts and teamwork displayed during the August 2 storm. This award honors two or more employees from the same public safety communications agency who worked on the same incident, event, or project.

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